

ARSI ACCOUNT RECOVERY SPECIALISTS, INC.

and Medical Billing Resources



Consulting by Angie Martin

NEW! RAC SERVICES

ARSI's Medical Billing Resources (MBR) and Excellence in Hospital Billing & Reimbursement (EHBR) have teamed up to offer hospitals a variety of services to help with Medicare's Recovery Audit Contractor (RAC) Audits and Appeals.

Our powerful, user-friendly tracking tool allows healthcare providers to upload accounts and medical records into MBR's AHA compatible web-based tracking system. Automatic reminders and follow-up letters will be generated to ensure that deadlines are met. For providers handling RAC Audits internally, important dates and results can be recorded online as well. Providers can generate standard or custom reports to data mine and see the impact of RAC audits. In addition to the tracking tool, we will be hosting a "RAC Q&A Forum" that will allow our clients to discuss RAC issues with other member clients, and will have helpful, timely information provided by Angie Martin and our attorney, Mathew Rigdon, on overturning RAC denials.

Angie and Matt will work together on reviewing both automated and complex claims to formulate the basis for appeals if necessary, and determine the appropriate response at each level and deadline. We will provide a Physician Advisor to consult and testify during the appeal process as well, if any provider should need that service.

ARSI has hired a RAC Director to coordinate the processes and assist in training clients to navigate the web access and RAC features. The good news is that clients already using Client Access Web for collection accounts will already be familiar with it and require very little training!

For more information, please contact Kecia Kesler, President/CEO: (316) 617-1600

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